

Talk with me

Volunteer language mentors
for refugees



Manual Multiplier Event



Concept of the multiplier event

Goal of the multiplier event

The goal of the multiplying event should be clear and well-articulated including:

- Why there is a need for such a project?
- The aim is to inspire and motivate other organisations and volunteers to replicate the Talk with Me project.

Target audiences:

NGOs, municipalities, public institutions, funders, sponsors, informal groups, volunteers, media, representatives of the National Agency, any other stakeholders interested in refugees. (approximately 20 stakeholders!)

Message:

It's easy and effective to do it!

Agenda for the event:

2 to 2,5 hours

Content:

- 1). Brief history of the "Talk with me" project – the idea, the partners. It is best to present these with colorful papers in different forms; to be short, with pictures – some 10-15 prints. This part is supposed to be about 10 minutes.
- 2). Presentation of the different project products – the aim is to let the participants test the products through games, exercises, group work, discussions, etc. so that they get a feeling, a practical and direct idea and NOT JUST TO BE INFORMED!

Presentation of national survey

Info about: numbers of people and circumstances are different at different times, show some recent numbers, use the news. Main message is that this model works successfully in all the three countries no matter of the differences.

Presentation of the “Training Manual for volunteers”

Select an appropriate interesting exercise from the manual and make the participants to do it. Afterwards briefly explain what else can they find in the manual and why. Example – One Step Forward exercise – make them all stand in a line with closed eyes. Ask a question/say statements so those of them who agree or have a positive answer should make one step forward. Possible questions/statements – I love mathematics, I have traveled abroad, I`m afraid for my physical safety, I have food every day, etc ... At the end of the exercise they open their eyes so they can see that are standing in different parts of the room. Conclusion – although we are all together here and start from the same line you can see that we are different, we have different experience, different interests. Another goal of the game is to raise awareness on the refugees` situation.

Presentation of the “Project Guideline”

You can present the 7-steps model as the presenter makes a step ahead each time when he/she names the next step of the model and briefly explains them. Be short and clear about each step!

Presentation of the “Manual for info-sessions and intercultural trainings for refugees”

Ask the participants share their personal stories for misunderstanding / confusions when meeting or working with foreigners in the country. For example, Yes/No nodding in Bulgaria, etc. The aim of this manual and sessions is to help to prevent such kinds of confusion situations with refugees and misunderstandings between volunteers and refugees.

Presentation of the “Tool-Box”

Depending on the number of participants at the event you could divide them in small groups and settle them around 4-5 different tables. On each table there should be different materials. For example, one table with free adds from different supermarkets, another table with city maps and public transport timetables, etc. Give them the task to use the materials and to prepare 1-hour language session in max 10 minutes. Then show them the tool-box and explain its concept to support the volunteers in the preparation of 10 meetings. Explain that other organisations can also develop their own materials or use the ones in the toolbox.

Involvement of Volunteers and Refugees –

It`s a good idea to invite some of your volunteers and refugees to come to the event and give them the floor to share some of their experience. We recommend a free discussion based on story sharing followed by a round of questions and answers directed to the volunteers that can satisfy the curiosities of the participants.

Open-round questions

Let the participants ask questions or share comments if they need something to be clarified.

Evaluation

At the end of the event invite everyone to express with one word how they feel about the event. You can write these words on a flipchart. After that distribute among them the evaluation form and ask them to fill it in.

Resources needed

A suitable room, chairs, the intellectual outputs to be presented, appropriate materials to present the toolkit in the 4-5 stations, snacks, stationary, 1-2 facilitators of the multiply event, photo camera.

NOTE:

Beside the projects products you need to have an agenda for the event, list of participants and evaluation form! We included the formats.

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QUESTIONNAIRE

We wish to evaluate the content and effectiveness of our promotional event held in(city, date) as a part of "Talk with me" project. Please, answer the questions below and return the form to us at the end of the meeting.

1) How did you find information about the possibility of taking part in this event aimed at promoting volunteer programs that contribute at integrating refugees?

- From a volunteer center (I visited a volunteer center)
- From friends, relatives
- From active volunteers
- From webpage about volunteering
- From facebook
- From state/municipality office
- From newspapers, magazine
- From television
- From radio
- From leaflet, promotion material
- I received an invitation
- Other (please, specify):

2) How would you rate the logistic organization of this event?

- poor
- fair
- good
- very good

3) Due to this event, were you able to improve your awareness of the refugees` need for integration in the arrival country`s environment?

- definitely yes
- yes
- neutral
- no
- definitely no

4) How would you rate the 6 intellectual outputs of the project regarding their relevance on the subject and their usefulness for you?

- definitely very useful
- useful
- neutral, some of them are useful some not
- not very useful
- definitely not useful



QUESTIONNAIRE

5) Would you use these outputs in your future projects?

- yes
- maybe, I don't know
- no

6) Do you have any suggestions or additional recommendation about how to encourage volunteering in this field?

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Are you:

- A volunteer?
- A representative of an NGO /public institution working directly or indirectly with refugees?
- A person interested in volunteering?
- Other, please specify:.....

Thank you for filling in this questionnaire!

Presentation Project Results “Talks with me” (2015-3-DE04-KA205-013137)

Date: _____ in _____



Name, given name	Contact details	phone	Email	Signature

